

# How to Find Your Doctor Online – easy!

## Two Ways You Can Locate Your Doctor:

### 1. Go online

Go to: [www.CIGNA.com](http://www.CIGNA.com)

Select: **Find a Doctor**

- Enter the Doctor's Name, City, State *or* Zip Code
- What type of plan do you have?

Choose type of network:

**LocalPlus** for the Choice plan or

**Open Access Plus** (OA Plus, Choice Fund

OA Plus) for the Quality and Quality Connect plans

**What you're looking for:**

**You can search for a Primary Care Physician or Specialist**

- Choose from: Primary Care Physician (Family Practice, General Practice, Internal Medicine, Obstetrics (no GYN), Obstetrics/Gynecology, or Pediatrics)
- Select: Specialist
- Then click on Search

### 2. Make a phone call

Call: **1 (800) 244-6224**

Important: **LocalPlus** for the Choice plan or **Open Access Plus**

(OA Plus, Choice Fund OA Plus) for the Quality and Quality Connect plans

**My doctor is not in the network; what do I do? Complete the “Network Provider Nomination” form or email:**

- Rick DeOrdio at [rdeordio@cityofirving.org](mailto:rdeordio@cityofirving.org)
- Rob Cascante Diaz at [rdiaz@cityofirving.org](mailto:rdiaz@cityofirving.org)
- Angie Frettoloso at [afrettoloso@cityofirving.org](mailto:afrettoloso@cityofirving.org)